

POWERNET GLOBAL COMMUNICATIONS

Frequently Asked Questions

1). **Q. What is this lawsuit about?**

A. The lawsuit claimed that PNG mislabeled certain charges on its bills to consumers beginning in April 2003 by charging a Network Access Charge and placing it under the taxes section of the bill. PNG denies they did anything wrong.

2). **Q. How do I know if I am part of the settlement?**

A. As part of this settlement the parties agree that everyone who fits this description is a Class Member: *People who were PNG customers between April 1, 2003 and July 31, 2006 and who paid the Network Access Charge.*

3). **Q. What does the settlement provide?**

A. PNG has agreed to pay \$3,180,000 in compensation in the form of calling cards, cash, and other benefits, to be divided among Class Members who send in a valid claim form.

4). **Q. How can I get a payment?**

A. To qualify for payment, you must submit a claim form. To submit a claim you can go to www.powernetsettlement.com and electronically submit a claim form, filling out the information requested. You can also submit your claim form in writing by mailing it to the address on the claim form. To request a claim form, call 1-800-831-7159, or download the claim form from the website. **Read the instructions carefully, complete the form, and submit it no later than December 17, 2007.**

5). **Q. When would I get my payment?**

A. The Court will hold a hearing on November 19, 2007 at 10:30 a.m., to decide whether to approve the settlement. If Judge Huff approves the settlement after that, there may be appeals. It's always uncertain whether these appeals can be resolved, and resolving them can take time, perhaps more than a year. Everyone who sends in a claim form will be informed of the progress of the settlement and can check the website for updates. Please be patient.

6). **Q. How do I get out of the settlement?**

If you don't want a payment from this settlement, but you want to keep the right to sue or continue to sue PNG on your own about the legal issues in this case, then you must take steps to get out. This is called excluding yourself—or is sometimes referred to as opting out of the Class.

A. To exclude yourself from the settlement, you must send a letter by mail saying that you want to be excluded from *Maycumber, et al. v. PowerNet, et al.* Be sure to include your name, address, telephone number, and your signature. You must mail your exclusion request postmarked no later than **November 5, 2007** to:

PNG Exclusion Request
c/o Gilardi & Co. LLC
PO Box 8060
San Rafael, CA 94912-8060

If you ask to be excluded, you will not get any settlement payment, and you cannot object to the settlement. You will not be legally bound by anything that happens in this lawsuit. You may be able to sue PNG in the future over these claims.

FOR ADDITIONAL INFORMATION PLEASE REVIEW THE COMPLETE LONG FORM NOTICE POSTED ON THIS WEB-SITE.